LOREX
VIEW YOUR WORLD™

# 21.5" LED TOUCH MONITOR

# Instruction Manual

English Version 1.0

VANTAGE

L22LET10B

www.lorextechnology.com

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*Thank you for purchasing this Lorex product.*

*This manual refers to the following models:*

- L22LET10B

*To learn more about this product and to learn about our complete range of accessory products, please visit our website at:*

**www.lorextechnology.com**

**CAUTION**

RISK OF ELECTRIC SHOCK
DO NOT OPEN

CAUTION: TO REDUCE THE RICK OF ELECTRIC SHOCK DO NOT REMOVE COVER. NO USER SERVICABLE PARTS INSIDE.

REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated "dangerous voltage" within the products ' enclosure that may be of sufficient magnitude to constitute a risk of electric shock.

The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

WARNING: TO PREVENT FIRE OR SHOCK HAZARD, DO NOT EXPOSE THIS UNIT TO RAIN OR MOISTURE.

CAUTION: TO PREVENT ELECTRIC SHOCK, MATCH WIDE BLADE OF THE PLUG TO THE WIDE SLOT AND FULLY INSERT.

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# Need Help?

## CONTACT US FIRST

**DO NOT RETURN THIS PRODUCT TO THE STORE**

Please make sure to register your product at www.lorextechnology.com to receive product updates and information

## 3 Easy Ways to Contact Us:

### Online:

Product Support is available 24/7 including product information, user manuals, quick start up guides and FAQ's at
**www.lorextechnology.com/support**
To order accessories, visit
**www.lorextechnology.com**

### By Email:

Technical Support (for technical/installation issues)
**support@lorexcorp.com**
Customer Care (for warranty and accessory sales)
customerservice@lorexcorp.com
Customer Feedback
**info@lorexcorp.com**

### By Phone:

North America:
Customer Service: **1-888-425-6739** (1-888-42-LOREX)
Tech Support: **1-877-755-6739** (1-877-75-LOREX)
Mexico: **1-800-514-6739**
International: **+800-425-6739-0**
(Example: From the UK, dial 00 instead of +)

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# Necesita Ayuda

## COMUNÍQUESE PRIMERO CON NOSOTROS

# Vous Avez Besoin D'aide?

## CONTACTEZ-NOUS D'ABORD

## NO DEVUELVA ESTE PRODUCTO A LA TIENDA

Cerciórese de por favor colocar su producto en www.lorexcctv.com/registration para recibir actualizaciones y la información del producto

### 3 MANERAS SENCILLAS DE COMUNICARSE CON NOSOTROS:

### En línea:

apoyo al producto disponible 24/7 incluyendo información del producto, manuales para el usuario, guías de inicio rápido y preguntas más frecuentes en
**www.lorextechnology.com/support**

Para colocar pedidos de accesorios, visite
**www.lorextechnology.com**

### Por Correo Electrónico:

soporte técnico (para asuntos técnicos/la instalación)
**support@lorexcorp.com**

O

servicio al cliente (respecto a la garantía y a la venta de accesorios)
**customerservice@lorexcorp.com**

Comentarios de cliente
**info@lorexcorp.com**

### Por Teléfono:

Norte América:
Atención al cliente: **1-888-425-6739** (1-888-42-LOREX)
Soporte técnico: **1-877-755-6739** (1-877-75-LOREX)
Mexico: **1-800-514-6739**
Internacional: **+800-425-6739-0**
(Ejemplo: Desde el Reino Unido, marque el 00 en lugar del +)

## NE RETOURNEZ PAS CE PRODUIT AU MAGASIN

Veuillez veiller à enregistrer votre produit à www.lorex-cctv.com/registration pour recevoir des mises à jour et l'information de produit

### 3 FAÇONS FACILES DE NOUS CONTACTER:

### En ligne:

le support des produits est disponible 24 heures sur 24, 7 jours sur 7, y compris les informations sur les produits, les guides de l'utilisateur, les guides de démarrage rapide et les foires à questions
**www.lorextechnology.com/support**
Pour commander des accessoires, visitez
**www.lorextechnology.com**

### Par Courriel:

support technique (pour les questions techniques et 'installation) **support@lorexcorp.com**

OU

service à la clientèle (pour les questions de garantie et les ventes d'accessoires)
**customerservice@lorexcorp.com**

Commentaires des clients
**info@lorexcorp.com**

### Par Téléphone:

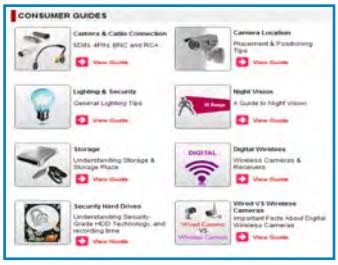
L'Amérique du Nord:
Service à la clientèle: **1-888-425-6739** (1-888-42-LOREX)
Support technique: **1-877-755-6739** (1-877-75-LOREX)
Mexico: **1-800-514-6739**
International: **+800-425-6739-0**
(Exemple: À partir du Royaume-Uni, composez 00 au lieu de +)

# BEFORE YOU START

## THIS PRODUCT MAY REQUIRE PROFESSIONAL INSTALLATION

### LOREX IS COMMITTED TO FULFILLING YOUR SECURITY NEEDS

- We have developed user friendly products and documentation. Please read the Quick Start Guide and User Manual before you install this product.




- Consumer Guides and Video Tutorials are available on our web site at **www.lorextechnology.com/support**

- If you require further installation assistance, please visit **www.lorextechnology.com/installation** or contact a professional installer.

- Please refer to the "Need Help" insert for technical support and customer care information.

- Please note that once the components of this product have been unsealed, you cannot return this product directly to the store without the original packaging.

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# AVANT DE COMMENCER

## CE PRODUIT POURRAIT EXIGER UNE INSTALLATION PROFESSIONNELLE

### LOREX S'ENGAGE À SATISFAIRE VOS BESOINS SÉCURITAIRES

- Veuillez lire le guide de démarrage rapide et le mode d'emploi avant d'installer ce produit

- Les guides du consommateur et les séances de tutorat vidéo sont disponibles sur l'Internet en visitant www.lorextechnology.com/support

- Si vous avez besoin de l'aide pour l'installation, veuillez visiter www.lorextechnology.com/installation ou contactez un spécialiste en installation

- Veuillez référer à l'insert "Need Help" pour ob¬tenir de l'information sur le service à la clientèle et le support technique

- Veuillez constater qu'une fois que les com¬posantes de ce produit ont été retirées de l'emballage, vous ne pourrez plus retourner ce produit directement au magasi

# ANTES DE EMPEZAR

## ESTE PRODUCTO PUEDE EXIGIR UNA INSTALACIÓN PROFESIONAL

### LOREX SE COMPROMETE A SATISFACER SUS NECESIDADES EN SEGURIDAD

- Favor de leer la guía de instalación rápida y la guía del usuario antes de instalar este product.

- Puede conseguir las guías del consumidor y los cursos en enseñanza video sobre el Internet visitando www.lorexcctv.com/support

- Si necesita ayuda para la instalación, visite www.lorextechnology.com/installation o contacte un especialista en instalaciones

- Favor de referir al documento "Need Help" para obtener información acerca del servicio al cliente y al soporte técnico

- Favor de notar que una vez que los componentes de este producto han sido removidos del embalaje, no podrá devolver este producto directamente a la tienda

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# Important Safeguards

In addition to the careful attention devoted to quality standards in the manufacture process of your product, safety is a major factor in the design of every instrument. However, safety is your responsibility too. This sheet lists important information that will help to ensure your enjoyment and proper use of the product and accessory equipment. Please read them carefully before operating and using your product.

# General Precautions

1. All warnings and instructions in this manual should be followed.
2. Remove the plug from the outlet before cleaning. Do not use liquid aerosol detergents. Use a water-dampened cloth for cleaning.
3. Do not use this product in humid or wet places.
4. Keep this product away from magnetic objects, motors, and transformers.
5. Keep enough space around the product for ventilation. Slots and openings in the storage cabinet should not be blocked.
6. It is highly recommended to connect the product to a surge protector to protect from damage caused by electrical surges. It is also recommended to connect the product to an uninterruptible power supply (UPS), which has an internal battery that will keep the product running in the event of a power outage.

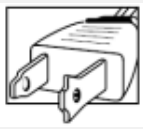
## *Installation*

1. **Read and Follow Instructions** - All the safety and operating instructions should be read before the product is operated. Follow all operating instructions.

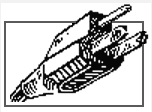
2. **Retain Instructions** - The safety and operating instructions should be retained for future reference.

3. **Heed Warnings** - Comply with all warnings on the product and in the operating instructions.

4. **Polarization** - Do not defeat the safety purpose of the polarized or grounding-type plug.

   A polarized plug has two blades with one wider than the other.

   A grounding type plug has two blades and a third grounding prong.

   The wide blade or the third prong are provided for your safety.

   If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.

5. **Power Sources** - This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supplied to your location, consult your video dealer or local power company. For products intended to operate from battery power, or other sources, refer to the operating instructions.

6. **Overloading** - Do not overload wall outlets or extension cords as this can result in the risk of fire or electric shock. Overloaded AC outlets, extension cords, frayed power cords, damaged or cracked wire insulation, and broken plugs are dangerous. They may result in a shock or fire hazard. Periodically examine the cord, and if its appearance indicates damage or deteriorated insulation, have it replaced by your service technician.

7. **Power-Cord Protection** - Power supply cords should be routed so that they are not likely to be walked on or pinched by items placed upon or against them. Pay particular attention to cords at plugs, convenience receptacles, and the point where they exit from the product.

8. **Surge Protectors** - It is highly recommended that the product be connected to a surge protector. Doing so will protect the product from damage caused by power surges. Surge protectors should bear the UL listing mark or CSA certification mark.

9. **Uninterruptible Power Supplies (UPS)** - Because this product is designed for continuous, 24/7 operation, it is recommended that you connect the product to an uninterruptible power supply. An uninterruptible power supply has an internal battery that will keep the product running in the event of a power outage. Uninterruptible power supplies should bear the UL listing mark or CSA certification mark.

   **Caution:** Maintain electrical safety. Power line operated equipment or accessories connected to this product should bear the UL listing mark or CSA certification mark on the accessory itself and should not be modified so as to defeat the safety features. This will help avoid any potential hazard from electrical shock or fire. If in doubt, contact qualified service personnel.

## *Installation (Continued)*

10. **Ventilation** - Slots and openings in the case are provided for ventilation to ensure reliable operation of the product and to protect it from overheating. These openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug, or other similar surface. This product should never be placed near or over a radiator or heat register. This product should not be placed in a built-in installation such as a bookcase or rack unless proper ventilation is provided and the product manufacturer's instructions have been followed.

11. **Attachments** - Do not use attachments unless recommended by the product manufacturer as they may cause a hazard.

12. **Water and Moisture** - Do not use this product near water — for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement, near a swimming pool and the like.

13. **Heat** - The product should be situated away from heat sources such as radiators, heat registers, stoves, or other products (including amplifiers) that produce heat.

14. **Accessories** - Do not place this product on an unstable cart, stand, tripod, or table. The product may fall, causing serious damage to the product. Use this product only with a cart, stand, tripod, bracket, or table recommended by the manufacturer or sold with the product. Any mounting of the product should follow the manufacturer's instructions and use a mounting accessory recommended by the manufacturer.

15. **Camera Extension Cables** – Check the rating of your extension cable(s) to verify compliance with your local authority regulations prior to installation.

16. **Mounting** - The cameras provided with this system should be mounted only as instructed in this guide or the instructions that came with your cameras, using the provided mounting brackets.

17. **Camera Installation**- Cameras are not intended for submersion in water. Not all cameras can be installed outdoors. Check your camera environmental rating to confirm if they can be installed outdoors. When installing cameras outdoors, installation in a sheltered area is required.

## *Service*

1. **Servicing** - Do not attempt to service this product yourself, as opening or removing covers may expose you to dangerous voltage or other hazards. Refer all servicing to qualified service personnel.

2. **Conditions Requiring Service** - Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:

   A. When the power supply cord or plug is damaged.

   B. If liquid has been spilled or objects have fallen into the product.

   C. If the product has been exposed to rain or water.

   D. If the product has been dropped or the cabinet has been damaged.

   E. If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to its normal operation.

   F. When the product exhibits a distinct change in performance. This indicates a need for service.

7. **Replacement Parts** - When replacement parts are required, have the service technician verify that the replacements used have the same safety characteristics as the original parts. Use of replacements specified by the product manufacturer can prevent fire, electric shock, or other hazards.

8. **Safety Check** - Upon completion of any service or repairs to this product, ask the service technician to perform safety checks recommended by the manufacturer to determine that the product is in safe operating condition.

## *Use*

1. **Cleaning** - Unplug the product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.

2. **Product and Cart Combination** - When product is installed on a cart, product and cart combination should be moved with care. Quick stops, excessive force, and uneven surfaces may cause the product and cart combination to overturn.

3. **Object and Liquid Entry** - Never push objects of any kind into this product through openings as they may touch dangerous voltage points or "short-out" parts that could result in a fire or electric shock. Never spill liquid of any kind on the product.

4. **Lightning** - For added protection of this product during a lightning storm, or when it is left unattended and unused for long periods of time, unplug it from the wall outlet and disconnect the antenna or cable system. This will prevent damage to the product due to lightning and power line surges.

# NOTICES

**FCC/IC Notice:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception (which can be determined by turning the equipment on and off), the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio or television technician for assistance

**Modification:**

Any changes or modifications not expressly approved by the grantee of this device could void the user's authority to operate the device.

Toute modification non approuvée explicitement par le fournisseur de licence de l'appareil peut entraîner l'annulation du droit de l'utilsateur à utiliser l'appareil.

**RoHS:**

This product is fully compliant with the European Union Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment ("RoHS") Directive (2002/95/EC). The RoHS directive prohibits the sale of electronic equipment containing certain hazardous substances such as lead, cadmium, mercury, and hexavalent chromium, PBB, and PBDE in the European Union.

It is imperative that the user follows the guidelines in this manual to avoid improper usage, which may result in damage to the product, electrical shock and fire hazard injury.

In order to improve the feature functions and quality of this product, the specifications are subject to change without notice from time to time.

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**Product Information**

**Specification Sheets**

**User Manuals**

**Software Upgrades**

**Quick Start Guides**

**Firmware Upgrades**

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# 1. Getting Started

The system comes with the following components:

**1 X MONITOR**

**1 X MONITOR STAND**

**1 X MONITOR STAND SCREW**

**1 X POWER ADAPTER**

**1 X HDMI CABLE**

**1 X VGA CABLE**

**1 X USB CABLE**

**1 X RCA CABLE**

**INSTRUCTION MANUAL**

**CHECK YOUR PACKAGE TO CONFIRM THAT YOU HAVE RECEIVED THE COMPLETE SYSTEM, INCLUDING ALL COMPONENTS SHOWN ABOVE.**

# 2. Installing the Monitor Stand

**ATTENTION:** Install the monitor stand before using the monitor.

**To install the monitor stand:**

1 Lay the monitor face on a clean, soft surface.

2 Align the monitor stand to the base of the monitor.

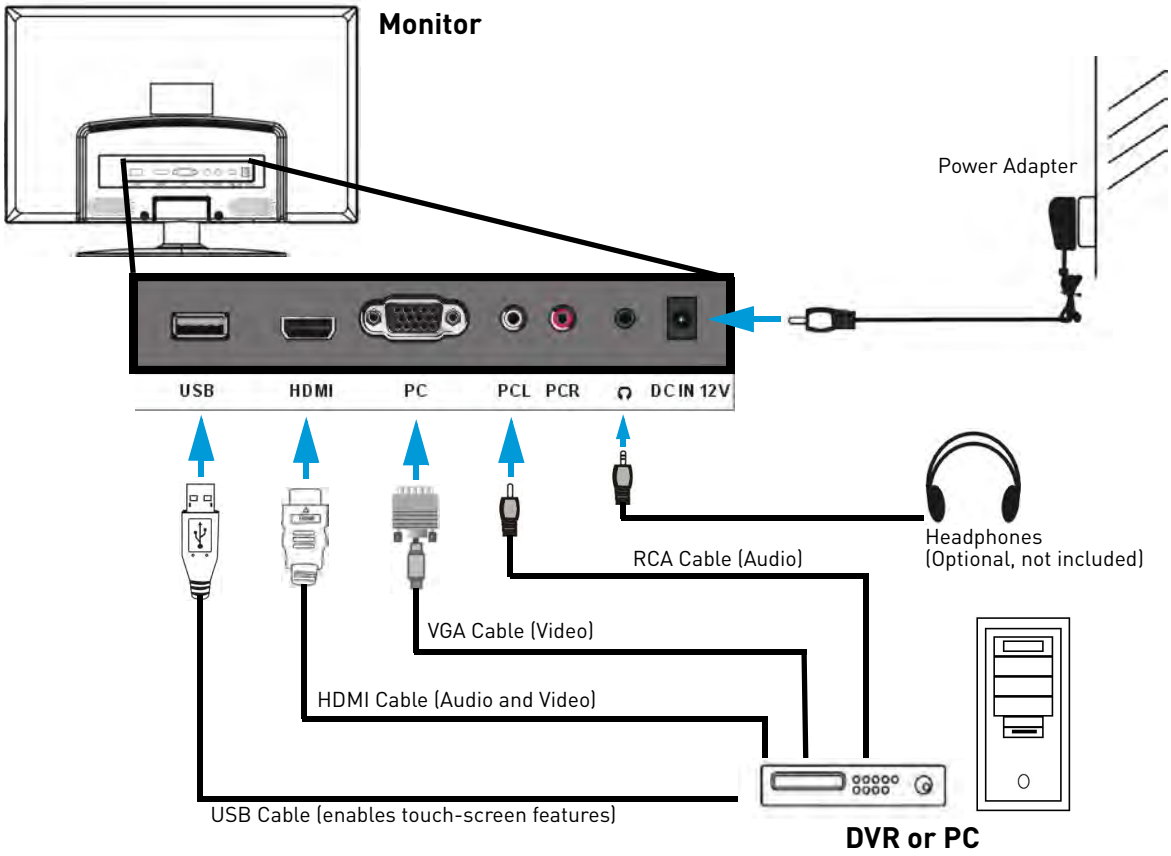
3 Tighten the monitor stand screw clockwise to secure the monitor stand.

**NOTE:** The monitor stand screw comes attached to the monitor stand.

# 3. Connecting the Monitor

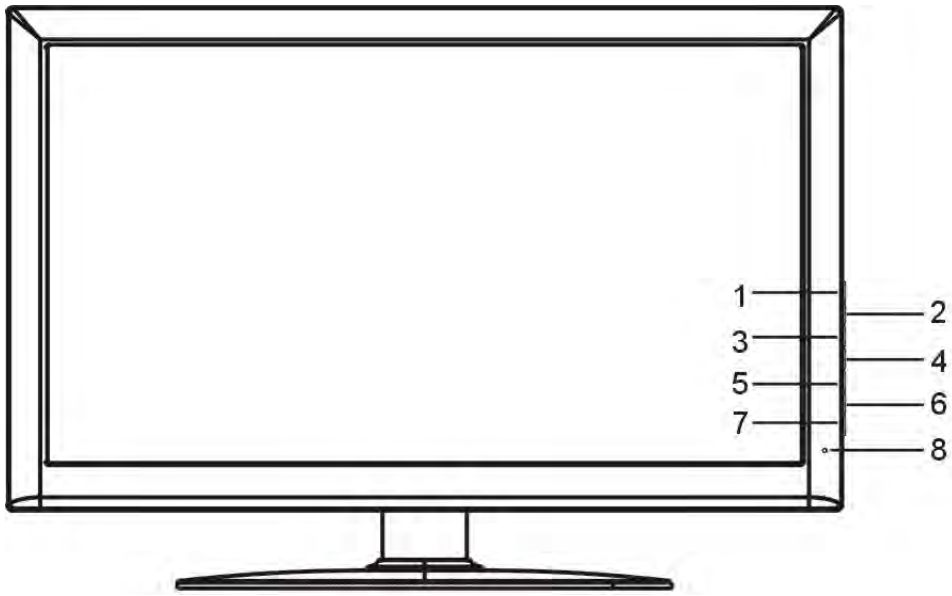
**ATTENTION:** To use the touch-screen features of this monitor, you must connect the included USB cable from the USB port on the monitor to a USB port on your Lorex touch-compatible DVR or PC.

PCs must have Windows 7® to use the touch-screen features of this monitor.




1. Connect a USB cable from the **USB** port on the monitor to a USB port on your DVR or PC.
2. Connect an HDMI cable from the **HDMI** port on the monitor to an HDMI port on your DVR or PC to enable high-definition video and audio; **OR** connect a VGA cable from the **PC** port on the monitor to a VGA port on your DVR or PC.
   - If you are using a VGA cable, to enable the built-in speakers, you will need to connect the included RCA cable from the **PCL** port on the monitor to an Audio Out port on your DVR.
3. Connect the power adapter to the **DC IN 12V** port on the monitor. Connect the other end to a surge protector or power outlet.
4. Press the **POWER** button on the side of the monitor to power on the monitor.
5. Power on your DVR or PC.

# 4. Monitor Overview




1 **AUTO button:** Press to automatically adjust the screen display settings. In the Menu, press to return to previous menu or exit the Menu.

2 **UP button:** In the Menu, press to scroll up / left.

3 **DOWN button:** In the Menu, press to scroll down / right.

4 **+ button:** Press to increase the volume of the built-in speakers. In the Menu, press to increase the selected setting.

5 **- button:** Press to decrease the volume of the built-in speakers. In the Menu, press to decrease the selected setting.

6 **MENU button:** Press to enter the Menu and to select sub-menus and setting options.

7 **POWER button:** Press to turn the monitor on and off.

8 **Power indicator:** Glows green when the monitor is on. Glows red when the monitor is in standby mode.

# 5. Using the Menu

Press the **MENU** button to open the Menu. The Menu opens to the sub-menu selection screen.

Sub-menu selection screen

- Press **UP** and **DOWN** to scroll through sub-menus and setting options.
- Press **MENU** to select sub-menus and setting options.
- Press **+** and **-** to adjust selected settings.
- Press **AUTO** to return to the previous sub-menu or exit the Menu.

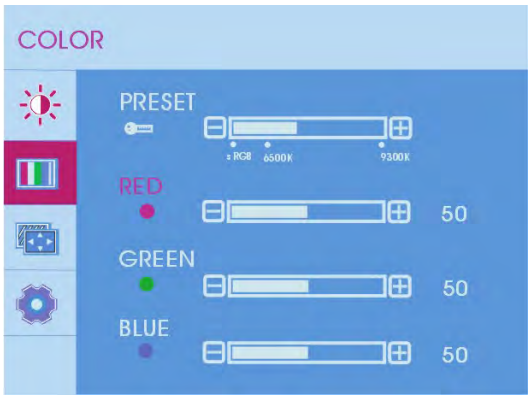
## 5.1 Picture

**Brightness**
Press **+/-** to adjust the brightness of the display.

**Contrast**
Press **+/-** to adjust the contrast of the display.

**Gamma**
Press **+/-** to adjust the Gamma setting. The Gamma setting can be adjusted from -50 to 50.

## 5.2 Color



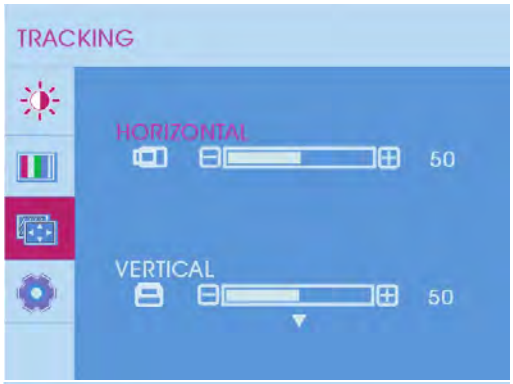

**Preset**
Press **+/-** to select preset RGB color settings.

**Red**
Press **+/-** to adjust the red level.

**Green**
Press **+/-** to adjust the green level.

**Blue**
Press **+/-** to adjust the blue level.

## 5.3 Tracking



**Horizontal**
When the monitor is connected using VGA, press **+** to move the screen display area to the right or **-** to move left.

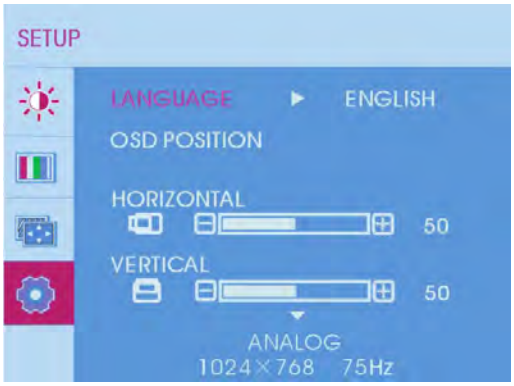
**Vertical**
When the monitor is connected using VGA, press **+** to move the screen display area up or **-** to move down.

**Clock**
Press **+/-** to adjust the Clock setting.

**Phase**
Press **+/-** to adjust the Phase setting.

**Sharpness**
Press **+/-** to adjust the display sharpness. Sharpness can be adjusted from 0 to 10.

## 5.4 Setup



**Language**
Press **UP** and **DOWN** to select the language used in the Menu. The language updates immediately when selected.

**OSD Position - Horizontal**
Press **+** to move the Menu to the right or **-** to move left.

**OSD Position - Vertical**
Press **+** to move the Menu up or **-** to move down.

**White Balance**
Press **+/-** to turn the White Balance setting on or off.

**DCR**
Press **+/-** to turn the Dynamic Contrast Ratio setting on or off.

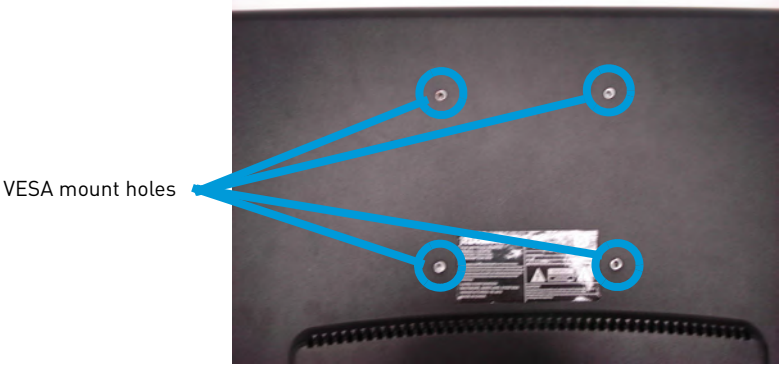
**4:3 or Wide**
Press **+/-** to select a widescreen or 4:3 aspect ratio.

**Input Select**
Press **+/-** to select HDMI or VGA inputs.

**Factory Reset**
Press **+** or **-** to reset the monitor to factory default settings. The settings change immediately.

# 6. Using the VESA Mount Holes

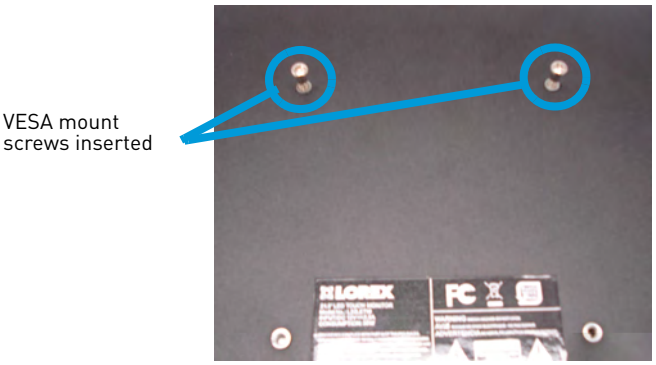
This monitor features mounting holes for a 100mm x 100mm VESA mount and an independent stand. This allows you to mount a Lorex VESA-mountable DVR to the back of the monitor or to mount the monitor to a wall or ceiling using a compatible mounting bracket (not included).



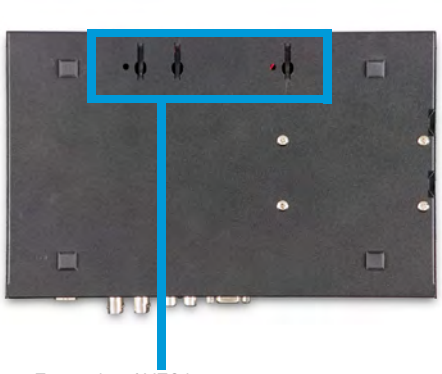

**NOTE:** VESA mounting bracket and VESA mount screws are not included with the monitor. If you purchase a separate mounting bracket for wall or ceiling mounting, check the documentation for your mounting bracket for installation instructions.

**To mount your DVR to the back of the monitor using the VESA mount holes:**

1. Disconnect all cables from the DVR and monitor.
2. Insert the VESA mount screws into the two top VESA mount holes on the monitor. Make sure the screws are only 3/4 of the way in; this will allow sufficient clearance to hang the DVR.




3. With the front panel of the DVR facing up, align two of the VESA mount holes on the DVR and slide down into place.



# 7. Maintenance

- Be sure to press POWER to power off the monitor and disconnect the power adapter before cleaning or moving the monitor.
- Wipe the monitor with a dry, soft cloth.
- If the monitor screen is very dirty, wipe clean with a cloth that has been dipped in a diluted soap-and-water solution and wrung out thoroughly. Then wipe again with a dry cloth.
- **Do not** use alcohol, benzine, thinner, cleaning fluid, or other chemicals to clean the monitor.
- **Do not** use compressed air to remove dust from the monitor.
- When removing the monitor base, lay the monitor face down on a soft area to prevent it from getting scratched or damaged.

# 8. Technical Specifications

| | |
|---|---|
| Display | 21.5" Touchscreen LED |
| Resolution | H: 1920 V: 1080 |
| Dots Distance | 0.248mm (H) x 0.248mm (V) |
| Visible Range | 476.64mm (H) x 268.11mm (V) |
| Power Source | 12V DC |
| Power Requirement | 2.5A |
| Power Consumption | up to 30W |
| Operation Temperature | 23° ~ 113°F<br>–5° ~ 45°C |
| Dimensions (including stand) | 20.6" (L) x 14.4" (W) X 7.5" (D)<br>524mm (L) x 365mm (W) X 191mm (D) |
| Weight (approx.) | 8.6lbs / 3.9kg |

As our products are subject to continuous improvement, Lorex Technology Inc. and its subsidiaries reserve the right to modify product design, specifications, and prices without notice and without incurring any obligation. E&OE

Revision 5.0

**LOREX PRODUCT LIMITED WARRANTY**

Lorex warrants, to the original retail purchaser only (the "Purchaser"), that this item (the "Product") if properly used and installed, and where applicable, the CD-ROM on which the accompanying software is provided, is free from manufacturing defects in material and workmanship, provided the Product is used in normal conditions and is installed and used in strict accordance with the instructions contained.
This warranty shall be for the following warranty periods (the "Warranty Period"), commencing on the date the Purchaser buys the Product at retail in an unused condition.

*Parts and Labor:* *1 year (Warranted parts do not include Bulbs, LED's and Batteries)*

Lorex's obligations under this warranty shall be limited to
• The repair and or replacement of the product by means of hardware and/or software (at option of Lorex);
• The replacement of any warranted parts found by Lorex to be defective in the Product or, in Lorex's sole discretion, the replacement of the Product found be Lorex to be defective.
• If Lorex is unable to repair or replace the Product or CD-ROM, refund the then-current value of the Product.
Any replacement parts furnished by Lorex in connection with this warranty shall be warranted to the Purchaser for a period equal to the un expired portion of Warranty Period for the Product.

**Warranty Exclusions**
This warranty does not apply to Bulbs, LED's and Batteries supplied with or forming part of the product.
This warranty is invalidated if other than Lorex accessories are or have been used in or in connection with the Product or in any modification or repair is made to the Product by other than a service depot authorized by Lorex.

This warranty does not apply to defects or damages arising by use of the Product in other than normal (including normal atmospheric, moisture and humidity) conditions or by installation or use of the Product other than in strict accordance with the instructions contained in the Product's Owner's Manual.
This warranty does not apply to defects in or damages to the Product caused by (i) negligent use of the Product, (ii) misuse, abuse, neglect, alteration, repair or improper installation of the Product, (iii) electrical short circuits or transients, (iv) Purchaser usage not in accordance with product installation, (v) use of replacement parts not supplied by Lorex (vi) improper Product maintenance, or (viii) accident, fire, flood or other Acts of God.

This warranty does not cover the performance or functionality of any computer software included in the package with the Product. This warranty only covers defects in the CD-ROM media such as a broken or a defect in the CD-ROM that would prevent the CD-ROM from being read by your personal computer's CD-ROM drive. Lorex makes no warranty that the software provided with the Product will function without interruption or otherwise be free of anomalies, errors or 'Bugs'. Lorex makes no warranty with regard to any software provided with the Product unless specifically set forth otherwise in a license agreement accompanying such software. This warranty does not cover any costs relating to removal or replacement of any Product, CD-ROM, or software installed on your computer.

Lorex reserves the right to make changes in design or to make additions to or improvements in its products without incurring any obligation to modify any product which has already been manufactured. Lorex will make every effort to provide updates and fixes to its software via its website. This warranty does not cover any alteration or damage to any other software that may be or may become resident on the users system as a result of installing the software provided. This warranty is in lieu of other warranties, express or implied, and Lorex neither assumes nor authorizes any person to assume for it any other obligation or liability in correction with the sale or service of the Product. In no event shall Lorex be liable for any special or consequential damages arising from the use of the Product or arising from the malfunctioning or non-functioning of the Product, or for any delay in the performance of this warranty due to any cause beyond its control.

This warranty shall not apply to the appearance or accessory items including, but not limited to cabinets, cabinet parts, knobs etc., and the uncrating, setup, installation or the removal and reinstallation of products after repair.

Lorex does not make any claims or warranties of any kind whatsoever regarding the Product's potential, ability or effectiveness to prevent minimize, or in any way affect personal or property damage or injury. Lorex is not responsible for any personal damage, loss or theft related to the Product or to its use for any harm, whether physical or mental related thereto. Any and all claims or statements, whether written or verbal, by salespeople, retailers, dealers or distributors to the contrary are not authorized by Lorex, and do not affect this provision of this warranty.

Lorex's responsibility under this, or any other warranty, implied or expressed, is limited to repair, replacement or refund, as set forth above. These remedies are the sole and exclusive remedies for any breach of warranty. Lorex is not responsible for direct, special, incidental, or consequential damages resulting from any breach of warranty or under any other legal theory including but not limited to, loss profits, downtime, goodwill, damage to or replacement of equipment and property and any costs of recovering, reprogramming or reproducing any program or data stored in or used with a system containing the Product CD-ROM or accompanying software.

Lorex does not warrant that the software will operate with any other software except that which is indicated. Lorex cannot be responsible for characteristics of third party hardware or software which may effect the operation of the software included.

The purchaser may have other rights under state, provincial, or federal laws and where the whole or part of any item of this warranty is prohibited by such laws, it shall be deemed null and void, but the remainder of the warranty shall remain in effect.
All expressed and implied warranties are limited in duration to the limited warranty period. No warranties apply after that period. Some states do not allow limitation on how long an implied warranty lasts, so this limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above warranty may not apply to you. This limited warranty gives you specific legal rights and you may also have other rights that vary from state to state.

**Obtaining Service**

In order to obtain service, please make sure that you have registered your product on-line (www.lorexcctv.com) in the warranty registration section. Should the Product require service under this warranty, the Purchaser must provide Lorex with a copy of his/ her original, dated bill of sale; receipt or invoice, failing which Lorex will not perform any of its obligations under this warranty. If you return the Product and/or CD-ROM to Lorex, you must assume the risk of damage or loss during shipment. You must use the original packaging or the equivalent, and you must pay postage.
To claim on this warranty, proceed with the following steps.

1 Pack the Product in a well-padded sturdy carton.
2. i). If the unit was purchased in the United States proceed as follows:
a. Please contact our customer service department to obtain a return authorization number.
b. Return the unit to: Lorex Returns
Schenker Logistics
2363 E. Perry Road, Suite 171, Dock Door 44
Plainsfield, IN 46168

ii). If the unit was purchased in Canada proceed as follows:
a. Please contact our customer service department to obtain a return authorization number.
b. Return the unit to: Lorex Service Center.
250 Royal Crest Court, Markham, Ont. L3R 3S1

iii) If the unit was purchased in Europe please visit:

www.lorexinternational.com for return instructions.

**TOLL FREE CUSTOMER SUPPORT**
**North America: 1-888-42-LOREX (1-888-425-6739)**
**Local: 905-940-5355**
**International: 800-42-LOREX 0 (800-425-67390)**
**www.lorextechnology.com**

Always use discretion when installing video and/or audio surveillance equipment especially when there is perceived privacy. Inquire regarding federal, state and/or local regulations applicable to the lawful installation of video and or audio recording or surveillance. Party consent may be required.

**GARANTIE LIMITÉE DES PRODUITS LOREX**

Lorex garantit à l'acheteur original (ci-après désigné comme étant "l'acheteur") dans un magasin au détail seulement, et que ce produit (ci-après désigné comme étant le "produit"), s'il est installé correctement et - s'il y a lieu - utilisé conformément aux instructions ci-incluses, et le disque CD-ROM qui comporte le logiciel, seront libres de tout défaut de fabrication, tant dans les pièces que la main-d'oeuvre, pourvu que le produit soit utilisé dans des conditions normales et installé et utilisé strictement selon les instructions incluses dans le guide qui l'accompagne.
Cette garantie couvrira la période mentionnée ci-dessous (ci-après désignée comme étant la "période de garantie"), commençant le jour où l'acheteur se procure le produit à l'état neuf dans un magasin au détail.
*Pièces et main-d'oeuvre :* *1 année (les pièces couvertes n'incluent pas les ampoules, voyants à DEL ni les piles).*
Les obligations de Lorex selon les termes de cette garantie se limitent exclusivement aux points suivants :
- Lorex se réserve le droit de réparer ou de remplacer, sa seule discrétion, le logiciel et/ou le matériel.
- Le remplacement des pièces sous garantie que Lorex estime être défectueuses dans le produit ou le disque CD-ROM ou, à sa seule discrétion, le remplacement du produit jugé défectueux.
- Si Lorex ne peut réparer ni remplacer le produit ou le disque CD-ROM, rembourser la valeur monétaire du produit ou du disque CD-ROM en cours au moment de l'achat.

Toutes les pièces remplacées par Lorex seront couvertes pendant la période résiduelle de la garantie dudit produit.

**Exclusions de la garantie**
Pour obtenir du service, veuillez vous assurer que vous avez inscrit votre produit en ligne (www.lorexcctv.com) dans la section d'abonnement à la garantie. Cette garantie ne couvre pas les ampoules, voyants à DEL ni les piles incluses avec le produit ou faisant partie de celui-ci.
Cette garantie deviendra nulle si des accessoires autres que ceux vendus ou distribués par Lorex sont utilisés ou ont été utilisés conjointement avec le produit ou si des modifications ou des réparations ont été effectuées au produit par une entité autre qu'un centre de service autorisé par Lorex.

Cette garantie ne s'applique pas aux défauts ni aux dommages survenus suite à une utilisation anormale du produit (incluant des conditions atmosphériques et des taux d'humidité anormaux) ou suite à une installation ou une utilisation du produit autre que celle décrite dans le guide accompagnant le produit.

Cette garantie ne s'applique pas aux défauts ni aux dommages causés au produit suite à (i) une utilisation insouciante du produit, (ii) mauvaise utilisation, abus, négligence, modification ou mauvaise installation du produit, (iii) court-circuits ou transitoires électriques, (iv) tout usage de l'acheteur qui ne correspond pas à l'installation prescrite du produit, (v) l'utilisation de pièces non fournies par Lorex, (vi) un entretien inadéquat du produit, ou (vii) tout accident, incendie, inondation ou autres désastres naturels.

Cette garantie ne couvre pas la performance ni la fonctionnalité de tout logiciel informatique inclus avec le produit. Cette garantie ne couvre pas les défauts que pourrait contenir le support optique (disque CD-ROM) ou magnétique (disquette), tel qu'un CD-ROM brisé ou comportant un défaut qui l'empêcherait d'être lu adéquatement par le lecteur de disque de votre ordinateur. Lorex ne garantit pas que le logiciel fourni avec le produit fonctionnera sans interruption ni qu'il sera libre de tout défaut, d'erreurs ou de 'bogues'. Lorex ne garantit pas le logiciel inclus à moins que cela ne le soit mentionné spécifiquement dans l'entente de la licence incluse avec le produit. Cette garantie ne couvre pas les frais se rapportant à l'enlèvement ni à la réinsertion de tout produit, logiciel, périphérique ou disque CD-ROM installé sur votre ordinateur.

Lorex se réserve le droit de modifier la conception ou d'apporter des ajouts ou des améliorations à ses produits, sans obligation de sa part de modifier les produits déjà fabriqués. Lorex fera tout en son pouvoir pour fournir des améliorations et des réparations à son logiciel via son site web.
Cette garantie ne couvre pas les altérations ni les dommages effectues tout autre logiciel, ni les bogues pouvant résider de fa on permanente sur le système de l'utilisateur suite l'installation du logiciel ci-inclus.

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Cette garantie a préséance sur toutes les autres garanties tacites ou explicites, incluant la garantie en qualité loyale et marchande et les aptitudes visant toute autre obligation ou responsabilité de la part de Lorex, et par les présentes, Lorex n'autorise aucune personne ni entité à assumer pour elle nulle autre responsabilité en rapport avec la vente de ce produit. Lorex ne sera pas tenue responsable, en aucune circonstance, des dommages-intérêts directs ou indirects survenant de l'utilisation du produit ou suite au mauvais fonctionnement ou à l'absence de fonctionnement dudit produit, ainsi que pour tout délai dans l'exécution de cette garantie suite à des circonstances hors du contrôle de Lorex.

Lorex ne garantit d'aucune manière l'apparence extérieure du produit, ni les pièces ou accessoires incluant, mais ne s'y limitant pas, le boîtier, les pièces du boîtier, les boutons, etc., ainsi que le déballage, l'installation, l'enlèvement et la réinstallation du produit après une réparation.

Lorex ne garantit pas et ne fait aucune revendication en ce qui a trait au potentiel, à la capacité ou l'efficacité de prévenir, réduire ou d'une façon quelconque, d'influer sur les dommages à la propriété privée ou sur les blessures corporelles. Lorex ne sera pas tenue responsable des blessures corporelles, dommages à la propriété personnelle, perte ni au vol se rapportant de près ou de loin au produit ou son usage dans un cadre malveillant, qu'il soit physique ou mental. Lorex n'autorise aucunement les représentants, détaillants ou grossistes, à faire des revendications ou des énoncés de la part de Lorex, tant par voie écrite que verbale et ces énoncés n'influent d'aucune manière sur les clauses de cette garantie.

La seule responsabilité de Lorex, selon les termes de cette garantie, qu'ils soient tacites ou explicites, se limite à une réparation, un remplacement ou un remboursement, selon les clauses décrites dans les présentes. Ces recours constituent les seuls auxquels a droit l'acheteur pour les bris des clauses de la garantie. Lorex ne sera pas responsable des dommages-intérêts spéciaux, directs ou indirects, qui résulteraient d'un bris des clauses de cette garantie ou de toute autre convention législative, incluant mais ne s'y limitant pas, les pertes de profits, pannes de courant immobilisant des équipements, la valeur ajoutée des biens incorporels, les dommages effectués au produit et à la propriété ou les coûts reliés à leur remplacement, ainsi que les frais de recouvrement, reprogrammation ou reproduction d'un programme ou des données stockées dans un système contenant le disque CD-ROM du produit ou le logiciel qui accompagne celui-ci.
L'acheteur peut bénéficier de certains droits provinciaux ou fédéraux additionnels et toute clause de cette garantie qui soit prohibée par de telles lois sera jugée nulle et sans effet mais les autres clauses demeureront en vigueur.

Lorex ne garantit pas que ce logiciel fonctionnera conjointement avec tout autre logiciel ou suite logicielle, ˆ moins que cela ne soit indique. Lorex ne sera pas tenue responsable des caractéristiques ni des fonctions du matériel ou des logiciels d'un tiers pouvant entrer en conflit avec le fonctionnement du logiciel ci-inclus.

Toutes les garanties tacites ou explicites se limitent à la durée de la garantie limitée. Aucune garantie ne sera applicable après cette période de temps. Certains états ou provinces ne permettent pas de restrictions en ce qui a trait aux termes d'une garantie tacite, ni d'exclusions aux dommages-intérêts directs ou indirects et il se peut que ces restrictions ne s'appliquent pas à vous. Cette garantie donne à l'acheteur original des droits spécifiques et il se peut que d'autres droits, variant d'un état ou d'une province à l'autre, puissent lui être conférés.

**Obtention du service**
Si l'acheteur a besoin de service pour son produit, selon les termes de cette garantie limitée, il doit fournir à Lorex une copie de la facture d'achat affichant clairement la date et l'endroit où le produit a été acheté. Sans cette preuve d'achat, Lorex ne sera pas dans l'obligation de remplir ses obligations envers l'acheteur. Si vous retournez le produit et/ou le disque CD-ROM à Lorex, vous devez assumer le risque que ceux-ci soient endommagés ou perdus au cours de l'expédition. Vous devez emballer le produit dans sa boîte originale ou un emballage adéquat et vous devez défrayer les coûts d'expédition à l'une des adresses mentionnées ci-dessous.
Pour bénéficier du service sous garantie, vous devez suivre les étapes ci-dessous :

1. Emballez le produit dans une boîte solide et remplie de matériau d'expédition.
2. i) Si l'appareil a été acheté aux États-Unis, suivez ces étapes-ci :
   a. Veuillez contacter notre département de service à la clientèle pour obtenir un numéro d'autorisation pour le retour.
   b. Retournez le produit à : Lorex Returns
   Schenker Logistics
   2363 E. Perry Road, Suite 171, Dock Door 44
   Plainsfield, IN 46168

   ii) Si l'appareil a été acheté au Canada, suivez ces étapes-ci :
   a. Veuillez contacter notre département de service à la clientèle pour obtenir un numéro d'autorisation pour le retour.
   b. Retournez le produit à : Lorex Customer Service
   250 Royal Crest Court, Markham, ON L3R 3S1

   iii) Si l'unité a été achetée dans Europe veuillez visiter : www.lorexinternational.com pour les instructions de retour

**COMPOSEZ LA LIGNE D'ASSISTANCE SANS FRAIS AUS CONOMMATEURS:**
**L'Amérique du nord: 1-888-42-LOREX (1-888-425-6739)**
**Local : 905-940-5355**
**International : 800-42-LOREX 0 (800-425-67390)**
**www.lorextechnology.com**

Soyez toujours très discret lorsque vous installez des systèmes de surveillance, surtout dans les endroits plus retirés. Informez-vous au sujet des lois et règlements municipaux, provinciaux ou fédéraux qui s'appliquent à l'installation d'appareils de surveillance audio et vidéo. Il se peut que le consentement de la partie surveillée soit exigé.

**GARANTÍA LIMITADA DEL PRODUCTO LOREX**

Lorex garantiza, sólo al comprador original al por menor (el "Comprador") que este artículo (el "Producto"), si se usa e instala debidamente, y – si hay lugar - el CD-ROM en el que se proporciona el software asociado, está libre de defectos de fabricación en materiales y mano de obra, sujeto a que el Producto sea usado en condiciones normales y que sea instalado y usado estrictamente de acuerdo con las instrucciones contenidas.
Esta garantía será para los siguientes períodos de garantía (el "Período de Garantía"), a partir de la fecha en que el Comprador adquiera el Producto al por menor en la condición de no haber sido usado previamente.
*Repuestos y Mano de Obra: 1 año (Las piezas garantizadas no incluyen bombillas, LEDs y baterías)*
Las obligaciones de Lorex bajo esta garantía estarán limitadas a:

- la reparación o el reemplazo del producto por medio de hardware y/o software (a opción de Lorex).
- el reemplazo de cualquier parte garantizada que Lorex determine que está defectuosa en el Producto o CD-ROM o, por decisión única de Lorex, al reemplazo del Producto que Lorex encuentre defectuoso.
- Si a Lorex no le es posible reparar o reemplazar el Producto o el CD-ROM, se devolverá el valor vigente en ese momento del Producto o CD-ROM.

Se garantizará al Comprador cualquier pieza de repuesto provista por Lorex en conexión con esta garantía por un período igual a la parte no vencida del Período de Garantía del Producto.

Exclusiones de la garantía
Esta garantía no se aplica a las bombillas, LEDs y baterías suministradas con el producto o que formen parte del mismo.
Esta garantía quedará nula si se han usado accesorios que no son Lorex en el Producto o en relación con el mismo o si se hace alguna modificación o reparación al Producto en algún taller que no sea un local de servicio autorizado por Lorex.

Esta garantía no se aplica a defectos o daños resultantes del uso del producto en condiciones diferentes a las normales (incluyendo condiciones atmosféricas o de humedad normales) o por la instalación o uso del Producto en forma distinta a seguir estrictamente las instrucciones contenidas en el Manual del Propietario del Producto.

Exclusiones de la garantía
Esta garantía no se aplica a las bombillas, LEDs y baterías suministradas con el producto o que formen parte del mismo.
Esta garantía quedará nula si se han usado accesorios que no son Lorex en el Producto o en relación con el mismo o si se hace alguna modificación o reparación al Producto en algún taller que no sea un local de servicio autorizado por Lorex.

Esta garantía no se aplica a defectos o daños resultantes del uso del producto en condiciones diferentes a las normales (incluyendo condiciones atmosféricas o de humedad normales) o por la instalación o uso del Producto en forma distinta a seguir estrictamente las instrucciones contenidas en el Manual del Propietario del Producto.

Esta garantía no se aplica a defectos o daños al Producto causados por (i) uso negligente del Producto, (ii) mal uso, abuso, negligencia, alteración, reparación o instalación incorrecta del Producto, (iii) cortocircuitos o corrientes eléctricas transitorias, (iv) uso por el Comprador que no está de acuerdo con la instalación del producto, (v) uso de piezas de repuesto no suplidas por Lorex (vi) inadecuado mantenimiento del Producto, o (vii) accidente, incendio, inundación u otros accidentes naturales.

Esta garantía no cubre el rendimiento o funcionalidad de ningún software de computadora incluido en el paquete con el Producto. Esta garantía sólo cubre defectos en el material de CD-ROM, tal como roturas o defectos en el CD-ROM que impida que sea leído por la unidad de CD-ROM de su computadora personal. Lorex no garantiza que el software provisto con el Producto funcione sin interrupción o que de otra forma esté libre de anomalías, errores o "bugs". Lorex no ofrece ninguna garantiza con respecto a algún software provisto con el equipo a menos que específicamente se establezca de otra forma en un acuerdo de licencia que acompañe a dicho software.
Esta garantía no cubre ningún costo relativo a la remoción o reemplazo de algún Producto, CD-ROM, o software instalado en su computadora.
Lorex se reserva el derecho de hacer cambios en el diseño o hacer adiciones o mejoras a sus productos sin incurrir en ninguna obligación de modificar algún producto que ya haya sido fabricado.
Lorex tratará en lo posible de proporcionar actualizaciones y arreglos a su software por medio de su página en la red.
Esta garantía no cubre ninguna alteración ni daño a algún otro software que pueda ser instalado o pueda quedar instalado en el sistema del usuario como resultado de la instalación del software provisto.
Esta garantía es el reemplazo de otras garantías, expresas o implícitas, y Lorex no asume ni autoriza a ninguna persona a asumir por ella ninguna obligación en relación con la venta o servicio del producto. En ningún caso Lorex será responsable por ningún daño o perjuicio especial o consecuente resultante del uso del Producto o de su mal funcionamiento o incapacidad de funcionar, o por cualquier demora en la atención de esta garantía debida a causas fuera de su control.

Esta garantía no se aplicará a la apariencia o artículos accesorios incluyendo, sin estar limitado a ellos, gabinetes, piezas de gabinetes, perillas, etc., y el desembalaje, instalación, configuración, o remoción y reinstalación del producto después de ser reparado.

Lorex no hace ninguna de cada declaración ni garantía de ninguna clase con respecto al potencial, capacidad o eficacia del Producto para evitar, minimizar o en alguna forma afectar a los daños o lesiones personales o a la propiedad. Lorex no es responsable por ningún daño personal, siniestro o robo relacionado con el Producto o a su uso para cualquier daño, sea físico o mental relacionado con el mismo. Cualquier afirmación o declaración, sea escrita o verbal, hecha por vendedores, minoristas o distribuidores en sentido contrario no es autorizada por Lorex y no afecta esta disposición de esta garantía.
La responsabilidad de Lorex según ésta o cualquier otra garantía, implícita o explícita, está limitada a la reparación, reemplazo o reembolso, como se establece anteriormente. Estas compensaciones son el único y exclusivo remedio por cualquier incumplimiento de garantía. Lorex no es responsable por daños y perjuicios directos, especiales, incidentes, o consecuentes resultantes de algún incumplimiento de garantía o bajo cualquier otra teoría legal, incluyendo pero sin estar limitada a: pérdida de utilidades, paralización, plusvalía, daños o reemplazo de equipos y propiedad y cualquier costo de recuperar, reprogramar o reproducir cualquier programa o datos almacenados o usados con un sistema que contenga el CD-ROM del Producto o el software que lo acompaña.

Lorex no garantiza que el software operará con ningún otro software excepto con el que se indica. Lorex no puede ser responsable de las características de hardware o software de terceras personas que puedan afectar la operación del software incluido.

El comprador puede tener otros derechos de acuerdo con las leyes federales, provinciales o estatales y cuando toda esta garantía o parte de la misma sea prohibida por dichas leyes, será considerada nula, pero el resto de la garantía permanecerá vigente.
Todas las garantías expresadas e implícitas están limitadas en duración al período de garantía limitada. Ninguna garantía se aplicará después de dicho período. Algunos estados no permiten limitación a la duración de una garantía implícita, de modo que esta limitación puede no serle de aplicación. Algunos estados no permiten la exclusión o limitación de daños y perjuicios incidentes o consecuentes, por lo que la garantía anterior puede no serle de aplicación. Esta garantía limitada le otorga derechos legales específicos y usted puede también tener otros derechos que varía de un estado a otro.
Cómo obtener servicio

Con el fin de obtener servicio, por favor asegúrese de registrar haber registrado su producto en nuestra pagina web www.lorexcctv.com en la sección de registro de garantía. Si el Producto necesitase servicio bajo esta garantía, el Comprador debe hacer llegar a Lorex una copia del recibo o factura de compra, con su fecha respectiva, sin lo cual Lorex no estará obligada a cumplir con ninguna de sus obligaciones bajo esta garantía. Si devuelve el Producto y/o el CD-ROM a Lorex, debe usted asumir el riesgo de daño o pérdida durante el envío. Debe usar el envase original o equivalente y debe pagar el flete.
Para hacer un reclamo bajo esta garantía, proceda con los siguientes pasos.

1. Empaque el Producto en una caja robusta bien acolchada.
2. i). Si la unidad fue comprada en Estados Unidos proceda en la siguiente forma:
   a. Para devoluciones por favor contacte nuestro departamento de servicio para obtener un número de autorización
   b. Devuelva la unidad a: Lorex Returns
   Schenker Logistics
   2363 E. Perry Road, Suite 171, Dock Door 44
   Plainsfield, IN 46168

   ii). Si la unidad fue comprada en Canadá proceda en la siguiente forma:
   a. Para devoluciones por favor contacte nuestro departamento de servicio para obtener un número de autorización.
   b. Devuelva la unidad a: Lorex Customer Service.
   250 Royal Crest Court, Markham, Ont. L3R 3S1

   iii) Si la unidad fue adquirida en Europa y desea devolver el producto por favor visite: www.lorexinternational.com para obtener instrucciones.

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**Internacional: 800-42-LOREX 0 (800-425-67390)**
**Local : 905-940-5355**

www.lorextechnology.com

Use siempre discreción cuando instale equipo de vigilancia por video y/o audio especialmente cuando se percibe privacidad. Consulte acerca de las regulaciones federales, estatales y /o locales aplicables a la instalación legal de equipos de grabación o vigilancia por video y/o audio. Puede requerirse el consentimiento de las partes.

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