Remote Access Guide
Remote access to your security system with apps for PC, Mac, iOS, and Android

STOP

Before You Start:

• This guide is for users who wish to view their security system remotely using computer or mobile apps. If you plan to only view and configure the system locally, you may skip this guide.
• Make sure you have a router and high-speed Internet access (not included).
• Connect your recorder to your router using an Ethernet cable (see the Quick Setup Guide for details).
• Ensure your recorder is up-to-date with the latest firmware version.
• Please note that an upload speed of 3.5 Mbps is required for remote video streaming. Up to 3 devices may connect to the system at the same time.

Troubleshooting
If you are having trouble connecting, try the following:

• Restart the recorder by disconnecting the power adapter, then reconnecting it.
• Ensure the recorder is connected to the router using an Ethernet cable and then restart the recorder.
• Double check the Username, Password, and Client Port.
• Ensure your recorder has the latest firmware.
• Ensure your mobile app is up-to-date.

Default access information:
• Default Username: admin
• Password: See the Quick Setup Guide for the password created upon initial setup.

Default system ports:
• HTTP Port: 80
• Client Port: 35000

If you have forgotten your password, contact Lorex technical support.

Need Help?
Visit us online for up-to-date software and complete instruction manuals

1 Visit lorex.com
2 Search for the model number of your product
3 Click on your product in the search results
4 Click on the Downloads tab

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STEP 1: Find your Device ID

The Device ID is printed on a label on the top panel of the recorder.

Record your information below:

DEVICE ID: xxxxxxxxxxxx

Once you have recorded your Device ID, you may proceed to set up remote access with the mobile app (see Step 2A) and/or client software for PC and Mac (see Step 2B).

STEP 2A: Smartphone / Tablet Setup

a Install the free Lorex Cloud app from the App Store or Google Play Store.
b Tap the Lorex Cloud icon to open the app.
c Tap DVR/NVR/IP Camera.
d Configure the following:

1 Tap Scan QR Code and line up the QR code on the top of the recorder using the camera on your smartphone or tablet.
2 OR enter Device ID, manually enter the Device ID printed on the label.
3 Name: Choose a name for your system of your choice.
4 Client Port: Enter the client port (default: 35000)
5 Username: Enter the recorder’s username (default: admin)
6 Password: Enter the secure password you recorded on the Quick Setup Guide

The app opens in Live View and streams video from all connected cameras.

Congratulations! You can now view video from your cameras on your smartphone or tablet.

STEP 2B: PC / Mac Setup

Visit lorex.com/client for PC and Mac client software downloads, as well as complete setup instructions.