Before You Start

• Make sure you have a router and high-speed Internet access (not included).
• Connect your DVR to your router using an Ethernet cable (see the Quick Connection Guide for details).
• Upgrade your DVR firmware and mobile app to the latest versions.
• Please note that an upload speed of 2 Mbps is required for remote video streaming (3 Mbps and above recommended). Up to 3 devices may connect to the system at the same time.

Troubleshooting

If you are having trouble connecting, try the following:
• Restart the DVR using the power switch.
• Ensure the DVR is connected to the router using an Ethernet cable and then restart the DVR.
• Double check the Username, Password, and Client Port.
• Ensure your DVR has the latest firmware.
• For slower Internet connections, reduce recording settings to CIF, 10FPS, 96 or 128kbps. See instruction manual at www.lorextechnology.com

Quick Reference

Default access information:
• Default user name: admin
• Default password: 000000
See the label on top of your DVR for your Device ID
Default system ports:
• HTTP Port: 80
• Client Port: 35000
If you have forgotten your password, contact Lorex technical support

Find Your Device ID

The Device ID is printed on a label on the top panel of the DVR.

Record your information below:
DEVICE ID: ______________________

Connect To Your Mobile Device

a Install the free FLIR Secure™ app from the App Store or Google Play Store. Tap the FLIR Secure™ icon to open the app.
b Tap SIGN UP and enter your email address and password to create a new account.
c Tap +, then tap Security System.
d Use the camera of your mobile device to scan the QR code on top of your DVR.

If you cannot scan the QR Code, tap ✔ and enter the Device ID located under the QR code.

Quick Networking Guide

Visit us online for up-to-date software and complete instruction manuals.

1 Visit www.lorextechnology.com
2 Search the model number of your product
3 Click on your product in the search results
4 Click the Downloads tab

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Need Help?

Important: Make sure your device is on and connected to the network.

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