Before You Start:

- Make sure you have a router and high-speed Internet access (not included).
- Connect your DVR to your router using an Ethernet cable (see the Quick Connection Guide for details).
- Upgrade your DVR firmware and mobile app to the latest versions.
- Please note that an upload speed of 3.5 Mbps is required for remote video streaming. Up to 3 devices may connect to the system at the same time.

Find Your Device ID

The **Device ID** is printed on a label on the top panel of the DVR.

**Device ID:** xxxxxxxxxxxx

Find your information below:

**DEVICE ID:**

1. **Smartphone / Tablet Setup**
   
   a. Install the free **Lorex Cloud** app from the App Store or Google Play Store.
   
   b. Tap the **Lorex Cloud** icon to open the app.

   c. Tap **Live View**.

   d. Tap **DVR/NVR/IP Camera**.

   e. Configure the following:
      
      - Tap Scan QR Code and line up the QR code on the top of the DVR using the camera on your smartphone or tablet.
      - OR under Device ID, manually enter the Device ID printed on the label.
      - Name: Choose a name for your system of your choice.
      - Client Port: Enter the Client Port (default: 35000).
      - Username: Enter the DVR's User Name (default: admin).
      - Password: Enter the secure password you recorded on the Quick Connection Guide.

   f. Tap Connect.

   g. The app opens in Live View and streams video from all connected cameras.

   **EXAMPLE**

   - **Scan QR Code**
   - **Register Mode**
   - **Device ID**: LorexLHV5100-1000
   - **Name**: LorexLHV5100-1000
   - **Client Port**: 35000
   - **Username**: admin
   - **Password**: xxxxxxxxxxxx

   **Congratulations!** You can now view video from your cameras on your smartphone or tablet.

Troubleshooting

If you are having trouble connecting, try the following:

- Restart the DVR by disconnecting the power adapter, then reconnecting it.
- Ensure the DVR is connected to the router using an Ethernet cable and then restart the DVR.
- Double check the Username, Password, and Client Port.
- Ensure your DVR has the latest firmware.
- Ensure your mobile app is up-to-date.

Quick Reference

**Default access information:**

- Default user name: admin
- Password: See the Quick Connection Guide for the password created upon initial setup.

**Default system ports:**

- HTTP Port: 80
- Client Port: 35000

If you have forgotten your password, contact Lorex technical support.