STOP

Before You Start:

- This guide is for users who wish to view their security system remotely using computer or mobile apps. If you plan to only view and configure the system locally, you may skip this guide.
- Make sure you have a router and high-speed Internet access (not included).
- Connect your recorder to your router using an Ethernet cable (see the Quick Setup Guide for details).
- Ensure your recorder is up-to-date with the latest firmware version.
- Please note that an upload speed of 3.5 Mbps is required for remote video streaming. Up to 3 devices may connect to the system at the same time.

Troubleshooting

If you are having trouble connecting, try the following:

- Restart the recorder by disconnecting the power adapter, then reconnecting it.
- Ensure the recorder is connected to the router using an Ethernet cable and then restart the recorder.
- Double check the Username, Password, and Client Port.
- Ensure your recorder has the latest firmware.
- Ensure your mobile app is up-to-date.

Default access information:
- Default Username: admin
- Password: See the Quick Setup Guide for the password created upon initial setup.

Default system ports:
- HTTP Port: 80
- Client Port: 35000

If you have forgotten your password, contact Lorex technical support.

STEP 1: Find your Device ID

The Device ID is printed on a label on the top panel of the recorder.

Record your information below:

DEVICE ID:

Once you have recorded your Device ID, you may proceed to set up remote access with the mobile app (see Step 2A) and/or client software for PC and Mac (see Step 2B).

STEP 2A: Smartphone / Tablet Setup

a. Install the free Lorex Secure app from the App Store or Google Play Store.
b. Tap the Lorex Secure icon to open the app.
c. Tap Sign up and enter your email address and password to create a new account.
   NOTE: If this is not the first device on your account, log in using your email address and password, then tap LOG IN. Tap and then Security System. Proceed to step e.
d. Tap ADD DEVICE, then tap Security System.

STEP 2B: PC / Mac Setup

If you are having trouble connecting, try the following:

- Restart the recorder by disconnecting the power adapter, then reconnecting it.
- Ensure the recorder is connected to the router using an Ethernet cable and then restart the recorder.
- Double check the Username, Password, and Client Port.
- Ensure your recorder has the latest firmware.
- Ensure your mobile app is up-to-date.

Visit lorex.com/client for PC and Mac client software downloads, as well as complete setup instructions.

Copyright © 2019 Lorex Corporation
As our products are subject to continuous improvement, Lorex reserves the right to modify product design, specifications and prices, without notice and without incurring any obligation. E&OE. All rights reserved.